

# **Empowerment Through Technology: 25 Years of Relay Missouri Services”**

## **MORNING SESSION:**

*8:30 AM to 10:00 AM*

“RelayMO Services: The Fundamentals”

Presenter: Al Alvord

Relay Missouri: The Fundamentals will walk you through the different telecommunication solutions available to the deaf, hard of hearing, deaf-blind and speech-disabled Missourians. This service is available 24 hours a day, 7 days a week, 365 days a year at no cost to the relay user. Throughout this lecture, participants will learn about Traditional Relay calls, Hearing Carry Over, Voice Carry Over, CapTel (captioned telephone) Service, Speech to Speech Service, and others.

*10:30 AM to NOON*

“The Future of Accessibility”

Presenter: Michelle Vincino

Sprint has been providing relay services throughout the US, including the state of Missouri, for over 25 years. As technology advances, so do the needs of the community in which we serve. Throughout this lecture, participants will learn about Sprint Accessibility inclusive products and services as well as gathering feedback, or our accessibility “wishlist”. Sprint’s “Accessibility for All” includes Deaf, Hard of Hearing, DeafBlind, Speech-Disabilities, Blind/Low Vision, Mobility Impaired and Cognitive Disabilities.

**NOON to 1:30 PM**

**LUNCH BREAK**

(A Taste of Italy Buffet)

## **AFTERNOON SESSION:**

*1:30 PM to 3:00 PM*

“MoAt & RelayMO: Working Together to Benefit Missourians in Connecting”

Speaker: Stacy Brady

Missouri Assistive Technology strives to increase access to assistive technology for Missourians with all types of disabilities, of all ages. Of the many programs offered by Missouri Assistive Technology, the Telecommunication Access Program (TAP) provides equipment to qualifying individuals who have difficulties using the phone or internet because of a disability. In addition to providing equipment, individuals may also receive training on accessing relay services from our demonstration sites including how to make a call using TTY, HCO, VCO, IPCTS or CTS equipment, IP Relay, Speech to Speech Relay, VRS, and to educate the general public, including many friends and family, on how to make and receive a call with a user who requires relay accessible equipment. Individuals should be able to

Three Learning Outcomes:

1. Become familiar with what services are offered through Missouri Assistive Technology
2. Difference between TAP-T, TAP-W, TAP-I, and NDBEDP

3. What equipment is available and how to apply for equipment on the TAP programs
4. Identify what equipment requires high speed internet in order to make/receive relay calls.

*3:30 to 5:00 PM*

“Conversations Across Missouri (CAM)

Speaker: Opeoluwa Sotonwa

Conversations Across Missouri (CAM) is a creation of the Missouri Commission for the Deaf and Hard of Hearing (MCDHH) and part of a broader mission to serve our community, our great state, and our world through engagement and dialogues.

CAM are gatherings of people for self-guided discussions on topics relevant to the Deaf, DeafBlind, Hard of Hearing, service providers, and their family.

CAM will be hosted across Missouri from time to time in our efforts to learn, listen, think and inspire genuine conversations that will lead to real change at all levels and to make Missouri a model for others.

JOIN or INVITE us to initiate REAL CONVERSATIONS!

*6:00 PM*

Banquet